

Monthly Status Report for Complaints of March 2025

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	5	19	18	6	0
DPs	48	164	139	73	0
RTAs/Issuers	0	1	0	1	0
Total	53	184	157	80	0

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	49	115	114	50	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	49	115	114	50	0

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	0	9	6	3	0
Demat / Remat Related (II)	1	7	5	3	0
Transaction Statement Related (III)	2	3	5	0	0
Improper Service Related (IV)	26	89	75	40	0
Charges Related (V)	11	30	22	19	0
Delivery Instruction Related (DIS) (VI)	4	6	8	2	0
Closure (VII)	17	53	45	25	0
Manipulation / Unauthorised Action (VIII)	10	29	27	12	0
Company / RTA Related (IX)	0	1	0	1	0
Others (X)	31	72	78	25	0
Total	102	299	271	130	0